

IBM Research Smarter Transportation Analytics

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INSTRUMENTED

We now have the ability to measure, sense and see the exact condition of practically everything.



INTERCONNECTED

People, systems and objects can communicate and interact with each



INTELLIGENT

We can respond to changes quickly and accurately, and get better results by predicting and optimizing for future events.





IBM Smarter Transportation Focus Areas

- Transportation Strategy and Planning
- Transportation Maturity Model
- Total Cost of Ownership Models
- Multi-Domain Impact Analysis

Transportation
Advisory
Services

- Integrated payment solutions for multiple transportation modes
- Shared Back office across multiple cities
- Cloud Infrastructure

Integrated Fare Management



Innovative Transportation Pricing

- Single Highway/Bridge Tolling
- Network of Tolled Highway (incl. HOT networks)
- City Congestion Charging
- Usage Based Pricing/Taxation

Transportation Information Management

- Real Time Multimodal Traveler Information
- Performance Management and Reporting
- Traffic Prediction and Analytics
- Asset Management
- Decision Support Systems
- Multimodal Integration and Operations Optimization



Multimodal Transportation Maturity Model

Benchmarking

_		San Diego London Stockholm Singapole Coca Stron				
		Level 1 Silo	Level 2 Centralized	Level 3 Partially Integrated	Level 4 Multimodal Integrated	Level 5 Multimodal Optimized
strategic planning	Planning	Functional Area Planning (single mode)	Project-based Planning (single mous)	Integrated agency wide planning (style mode)	sed rultimodal	Integrated regional multimodal planning
	Performance Measurement	Minimal	Defined metrics by mode	adross ganzational	Shared multimodal system-wide metries	Continuous system- wide performance measurement
	Customer Management	Minimal capability, no customer accounts	Customer accounts ranaged separately for each system/mode	Multi-channel account interaction per model	unification ner s multiple	Integrated multimodal incentives to optimize multimodal use
real-time information creation capability	Data Collection	Limited or Manua Input	Nea repl-time f	me for major sing multiple	Real time coverage or major corridors, all significant modes	System-wide real - time data collection across all modes
	Data Integration	Limited	i e (orked	Common user interface	2-way system on the system of	Extended integration
	Analytics	Ad-hoc analysis	Pri Systeman	high-level analysis in mas real-time	Detailed analysis in real-time	Multi-modal analysis in real-time
	Payment Methods	Manual Cash Collection	Au'omatic Ash Machines	Blattronic Payments	Marimodal integrate factorial	Multimodal, multi- media (fare cards, cell phones, etc)
real-time intervention capability	Network Ops. Response	Ad-Hoc, Single Mod	Cerma zed Single	Automated, Single Moot	Automated, Multiplodal	Multimodal Real-time Optimized
	Incident Management	Manual detection, response and recovery	Manual election coordinated respon- manual recovery	detection, response recover	Automated pre- planned multimodal recovery plans	Dynamic multimodal recovery plans based on real-time data
	Demand Management	Individual static measures	individual moving to long temporary	relacionated with short	Dynamic pricing	Multimodal dynamic pricing
	Traveler Information	Static Information	Stand trip planeling limited real-time	ing and ac punt- alert suts ription	Location-based, on- journey multimodal information	Location-based, multimodal proactive re-routing

Multimodal Network Management Maturity Model version 1.1

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Innovation Concepts – Transport Information Management

► Issue: strained infrastructure

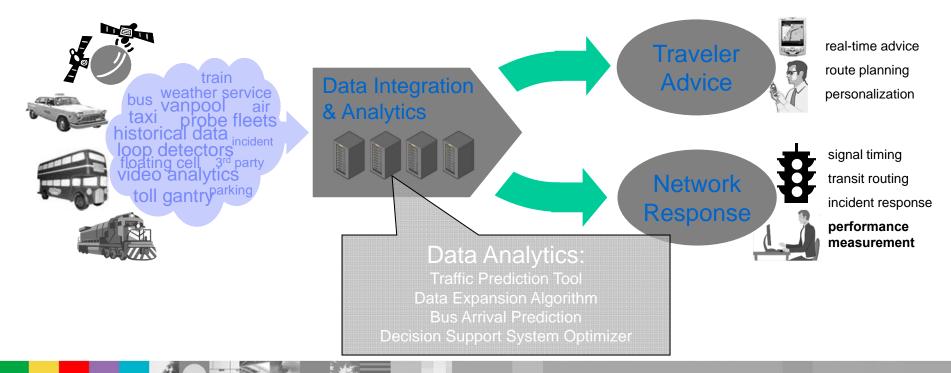
More transport capacity is needed, but construction of new physical infrastructure is **cost prohibitive**, if even possible

► Issue: navigating mass transit

Transit is part of the solution, but it **must be easier** for travelers to find their way and weigh **options**

► Required Innovation: foundation of data integration & analytics

- Multiple data sources across transport modes
- Integrated to single foundation of information
- Leveraged for multiple uses
- Based on open standards
- Integrated systems approach, not point solutions



Building the Foundation for Smarter Transportation

Integrate assets and information to improve operations

What data is relevant?

How can it be acquired, cleansed, and integrated?

Manage Data

- ◆ Management efficiency
- ↑ Return on assets

Identify impact of changes to customer experience & operations

Describe the current state

Predict future states

Prescribe optimal actions

2 Analyze Patterns

- **↑** Customer loyalty
- ◆ Sales and profit
- ◆ Network awareness

Predict issues across transportation modes to optimize capacity

3 Optimize Outcomes

How to implement actions?

How to disseminate information?

- Customer satisfaction
- ◆Incident prevention
- ♣ Reduced network congestion

Enabled by the IBM Government Industry Framework

Use of Smarter Planet capabilities

Traffic Prediction Tool (TPT)

► Issue: "real-time" is too late

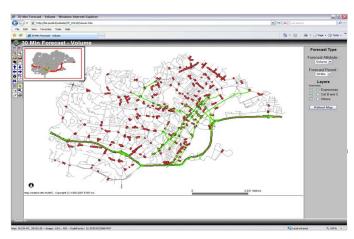
Little automated use is made of the **gigabytes of real-time traffic data** today; often, by the time it is received, it is **no longer representative** of the actual traffic

► IBM Innovation: forecast the future

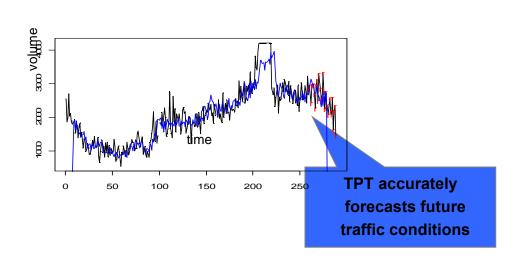
blue = forecast black = actual

IBM's TPT provides a layer of **intelligence** by using sensor data in sophisticated algorithms that **create relevant insights** from the raw data

red = incident



tool screenshot

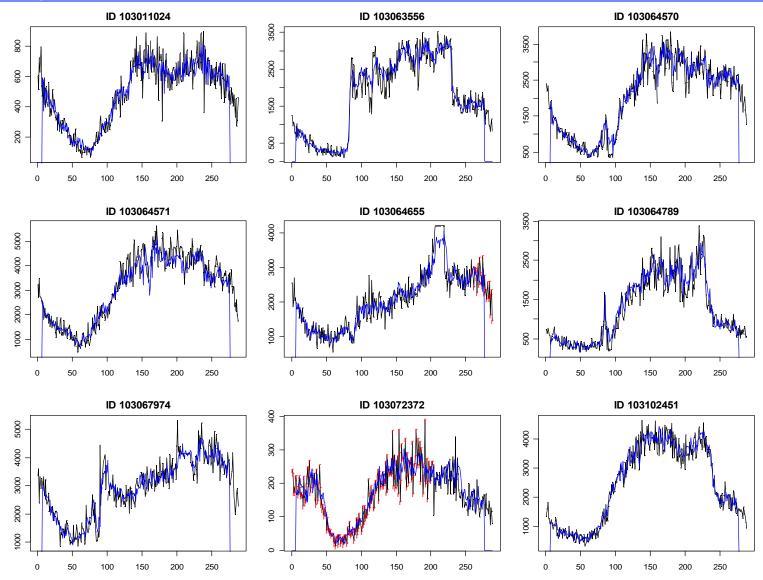


Areas of Potential Use

Traffic Operations: Advanced Traveler Information; traffic signal timing, ramp metering, route planning & advice, dynamic pricing





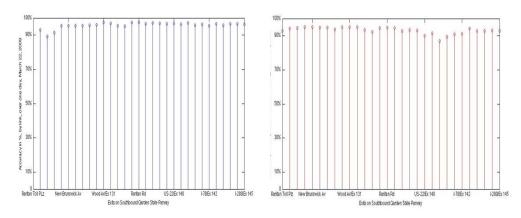


5 minute-ahead volume forecast (blue) vs. actual on Dec 10, 2006. Roadworks were present on Link 103072372 and a vehicle breakdown on Link 103064655.

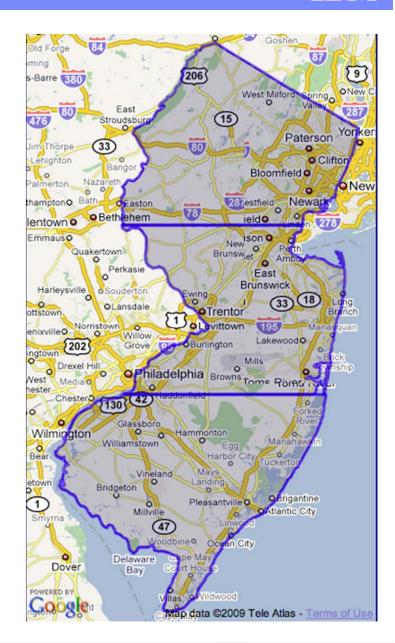


NJTA TPT Test Section of Expressway Studied

- Garden State Parkway
 - o Raritan Toll Plaza to Exit 145/I-280
 - o Southbound
 - o Comprising 30 links on the Parkway
- New Jersey Turnpike I-95
 - Northbound and Southbound
 - o Comprising 65 links on the Turnpike
- Deployment underway following successful tests

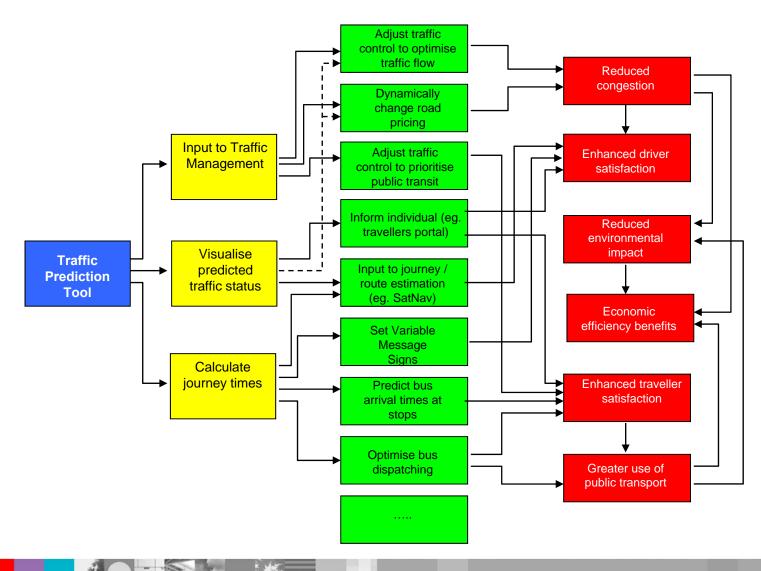


Garden State Parkway, 10-mn predictions, daily average by road link Overall average accuracy over two days analyzed is 95%





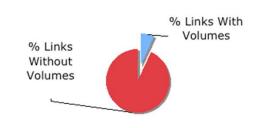
Traffic Prediction value proposition

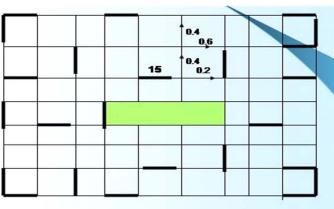


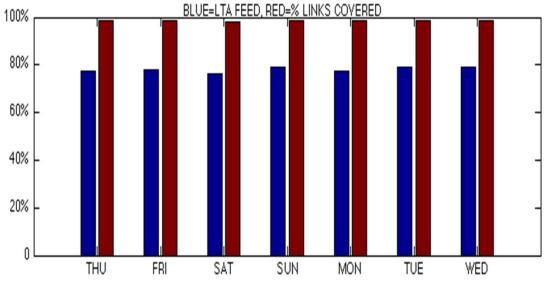


IBM DATA EXPANSION ALGORITHM (DEA)

Current state of LTA traffic volume data







- Problem description: Determine real-time traffic when sensor data is unavailable
- Solution: IBM's Data Expansion Algorithm (DEA)
- Outcome and Benefits: Expand real-time data to as close as possible to full network



BUS ARRIVAL PREDICTION (BAP)

Problem description:

- Provide travellers with accurate and frequently updated future bus arrival time.
- Existing similar systems' performance failed to match the sophistication level of data source.
- Innovative approach is needed to fully unleash the useful information hidden in various data source in a more sophisticated manner, in order to bring the forecasting accuracy up to a level near plus/minus 1 minute with 90% confidence. (*Current service level is within +/- 3 min with 85% confidence)



Solution:

- IBM is currently collaborating with LTA, co-developing a new forecasting algorithm.
- It is mining periodic trends and patterns of bus arrivals, using bus GPS data
- as well as the TPT prediction of future traffic status on subsequent links along the bus routes.



Outcome (<u>ongoing work, interim outcome</u>):

Selected bus service route 61 and 75, 8 bus stops each.





Decision Support System (DSS) Optimizer

- Transportation Command Centers today are largely not equipped to determine response plans based upon large volumes of data and analytic methods.
- Typically, today, some real-time data is visualized, but the expected outcomes of potential responses are generally not computed.
- It is widely accepted that the "Command Center of the Future" should leverage the massive amounts of transport data for more effective response plan generation.
- This is the motivation of the Decision Support System (DSS) Optimizer



